



## *Real-World Technology Integration*

Single Source Provider Specializing in Cloud, AI, Voice Systems, UC Design, and Support.

### What We Do

RealTek LLC is focused on delivering exceptional service to enterprises of all sizes. In addition to providing design solutions for existing systems; we manage and implement complex Unified Communication infrastructures and collaborate with businesses on developing a strategic roadmap to UC solutions.

### Who We Help

We offer new solutions that benefit both the large and small enterprises, as well as government institutions, K-12 schools, colleges, and healthcare. Our custom, needs-based solutions help transform the way organizations stay connected to their customers.

### Our Mission

Deliver industry-leading customer experience and technology design. RealTek LLC has a staff of highly skilled and certified engineers, superior incident managers, and dedicated developers. With decades of experience in telecommunications, we are dedicated to transforming the way enterprises' communicate with their customers.

### Key Differentiators:

**Single-Source Provider:** RealTek LLC provides a complete array of products and services to meet your mission critical requirements.

**OEM Independent:** RealTek LLC focuses on your needs regardless of system size and type.

**Industry Leading SLA:** Maximum uptime is our focus with guaranteed times to restore.

**Cusomization:** A dedicated Customer Relationship Manager works for you around the clock for all your needs.

### Core Competencies

- Unified Communications Support Services
- Data Analytics
- Strategy & Design Services
- UCaaS (Cloud Services)
- Artificial Intelligence

### Certifications

ITIL v3 Foundation  
SSVVP (Voice and Video over IP Professional)  
SSCA (SIP Certified Associate)  
CompTIA A+  
CompTIA Network+  
CompTIA Network Systems Specialist  
Networking Technology Certificate with a Specialization in Cisco Network Administrator  
Networking Technology Certificate with a Specialization in Microsoft Systems Administrator  
Polycom Engineer and Sales Specialists  
Avaya Engineer and Sales Specialists  
Ribbon full suite engineering Specialists

POC: Jeramiah Gibbs  
Phone: (800)767-5798  
Email: [jgibbs@realtekonline.com](mailto:jgibbs@realtekonline.com)  
URL: [www.realtekonline.com](http://www.realtekonline.com)

### Socio-economic certifications:

Service Disabled Veteran Owned  
Small Business

VA Vets First Certified

**Founded:** 2017

**DUNS:** 080912125

**CAGE:** 7Z2D6

### NAICS Codes:

334210 334290 334310 334417  
334419 335929 423430 423610  
423690 517911 541511 541512  
541513 541519 541618 811213  
423420 811212 339940

### Services:

- US-Based Global UC Design
- Agile Workspaces
- Artificial Intelligence
- Unified Communications
- Enterprise Cloud (UCaaS)

### Systems Supported:

- Avaya
- Nortel
- Ribbon
- Cisco
- Microsoft
- Toshiba
- NEC
- Polycom
- And many more...

### Partners:

- AT&T
- Arista
- Anixter
- APC
- Dell
- Century Link
- Cisco
- Cyara
- Graybar
- Intel
- Microsoft
- Ribbon Communications
- Polycom
- Plantronics
- VMWare
- Xerox